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summer news

Welcome to the fourth edition of MedScribe Information Systems Client Newsletter. In this issue, check out essential ChartNet and WebPortal actions, view our MedScribe Team Spot Light section on page 2 and meet one of MedScribe's team members. Also join us on our Facebook page for bloopers, updates and upcoming events!

EVENTS: MedScribe is proud to support AHIMA and many of the state associations. In March our team attended the OHIMA (Ohio) Conference and sponsored the 80's Party! In April we visited IHIMA (Illinois) and NCHIMA (North Carolina). Our very own, James Casale and Barbara Bermudez presented, Achieving Total Quality, to over 100 attendees at the NCHIMA Annual Conference. MedScribe's leadership team will attend the FHIMA (Florida) convention in Orlando and the SCHIMA (South Carolina) in July. If you are able to attend we would love to see you during one of these events!

ChartNet News and How To's

All MedScribe clients should run report T002 to confirm the status of ChartNet users. The Users Report shows the name of each ChartNet user, their ID# and areas of ChartNet accessible to them. In order for facilities to maintain their HIPPA compliance any ChartNet users who leave their position and/or the facility must be removed from ChartNet so they can no longer access patient information and records.

It's extremely important for ChartNet users to check Review Reports (F3) on a daily basis to open and edit any documents submitted for inconsistencies.

This will enable the transcriptionists on our facilities team to learn and produce higher quality and faster turnaround times.

MedScribe Fun Facts

MedScribe's corporate office is located in Naples, FL.

President & CEO, John Langley meet his wife Lori at the FHIMA Annual Conference.

All of MedScribe's diligent transcriptionists work from their homes across the United States.

No matter what time of day you call MedScribe's Customer Service, a qualified person will answer.

Our best referrals come from current clients, so spread the good word about MedScribe!

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Funny things our Doctors Say.

Her next complaint is abdominal pain that she notices only when the wind blows on her abdomen.

The patient fell while rollerblading on his left hand.

Fracture to the proximal phalanx of the right fourth toe on the right fifth foot.

15 year old boy was accidentally hit with 5 BB gun shots while he was jumping on a trampoline.

She is 15 years old. Chronic runny nose for 20 years.

✓ ChartNet™ TRAINING



ChartNet Spring Training Sessions

ChartNet Client Console for Beginners

Time and Dates: 11am eastern — July 1

ChartNet Client Console for Advanced Users

Time and Dates: 4pm eastern — July 1

Web Portal Users

Time and Dates: 11am eastern — July 22

Web Portal Electronic Signature for Physicians & Providers

Time and Dates: 5pm eastern — July 22

All sessions will be conducted via webinar and conference call. To participate in any of the above training sessions please RSVP at least 3 days prior to the training event to Andrea Baez at abaez@med-scribe.com or by calling 1-800-329-1601 ext.210

If none of these dates work for you and you want to set up a special training date for your facility, contact Meredith Morris at mmorris@med-scribe.com or by calling 1-800-329-1601 ext.240



spotlight

MEDSCRIBE TEAM
SPOT LIGHT



Andrea Baez, CMT
800-329-1601 Ext.210
abaez@med-scribe.com

Introducing Your New Client Services Manager

MedScribe Information Systems, Inc. is pleased to announce that Andrea Baez, CMT has accepted the position of MedScribe's Client Services Manager. Andrea will be handling all of the duties previously handled by Barbara Bermudez. Andrea's previous role of Voice Recognition Project Manager will be filled by a new MedScribe member. Andrea has been with MedScribe since 2008 as our ChartNet Project Manager. In that role she was responsible for the successful rollout and conversion of all MedScribe clients to our new transcription and document management platform, ChartNet, so she is well versed in all aspects of the system. Andrea has over 16 years' experience in the medical field including customer service, risk management, operations, training/instruction, and medical transcription. If you need to reach Andrea for any client services needs, you may reach her through by phone or email.

If you would like your facility to be highlighted in the MedScribe newsletter please contact Meredith Morris at mmorris@med-scribe.com.